

Customer Dining Brief

We appreciate you may be apprehensive about what our 'new world' looks like. Our aim is to make you as comfortable as possible. The information below is aimed at helping with this:

Service

- There will be table service ONLY. There is no bar service in operation until further notice.
- You are requested to remain seated at your table at all times apart from transiting to & from the toilet.
- When your food / drinks are ready, serving staff will set all plates, cutlery, crockery, glasses & condiments at one point on the table. You are requested to distribute these to the other members of your party. This ensures social distancing & minimises risk.
- Serving staff will clear your table from one point. You are requested to pass all plates etc to the end of the table during table clearance.

Toilets

- You are requested to be mindful of social distancing when moving anywhere within the restaurant.
- Only 2 persons at any given time are permitted to use the toilet.
- Please queue in an orderly manner, observing social distancing at all times.
- Please adhere to staff instructions at all times.
- Please ensure young children are accompanied to and from the toilet.

Payment

- All payments will be processed at you table. There are no exceptions to this.
- Please pay by card where possible as cash increases the risk level for our staff.

Spillages & Accidents

- Please inform a member of staff immediately.
- Please allow our staff space to clean up any spillages / accidents.
- Please do not leave your table unless it is an emergency.

Medical Emergency

- We have fully qualified First Aid staff on site at all times.
- Please allow them space to deal with the situation.
- All staff have been trained on COVID-19 Health & Safety measures.