

## COVID-19 Customer Safety Information Sheet

***The following safety information is provided to ensure transparency between Barking Dog and you, the Customer. Our aim is to instil confidence that all possible H&S precautions have been considered and implemented.***

### Sanitising & Hygiene

Every aspect of our restaurant has undergone rigorous risk assessment in accordance with all official guidance issued by the Northern Ireland Executive and relevant Trade Bodies. The Risk Assessment & Staff Training was carried out by a professional third-party company specialising in Advanced Safety Systems.

For your information:

- Our entire premises have been cleaned and fully sanitised prior to you arriving. This includes a full daily anti-viral fogging procedure for extra protection.
- Your table, chairs and screens have been sanitised prior to you arriving.
- Every 'common touch point' (eg. Door handles) will be sanitised every 15 minutes throughout the day.
- All plates, cutlery, crockery & condiments have been fully sanitised prior to use.
- All our staff have undergone a rigorous training programme on COVID-19 Health & Safety prior to our restaurants opening.
- Before serving anything to your table (food, drinks, cutlery & condiments) our staff will have washed their hands for 20 seconds AND sanitised.
- There is a rigorous cleaning & disinfection programme in place throughout every service.

### Personal Protection Equipment (PPE)

You will notice none of the staff are wearing face masks or gloves. This is entirely in line with Government Guidance and our Risk Assessment. Government guidelines are:

***“The Government advises that when managing the risk of COVID-19, additional PPE (beyond what you usually wear) is not beneficial. This is because COVID-19 is a different type of risk to the risks you normally face in a workplace, and needs to be managed through social distancing, hygiene and fixed teams or partnering, not through the use of PPE.”***

Our staff have undergone a full training session on risk and are fully aware of all necessary measures to keep everyone safe and ensure you have an enjoyable evening.

*We trust you will have a thoroughly enjoyable evening dining with us!*